



MEETING: Haringey Strategic Partnership – 11 February 2008

Title: Quarterly Review of Haringey's Local Area Agreement 'Stretch Targets'

1. Purpose:

1.1 To provide an update on progress against the Local Area Agreement Stretch Targets including an analysis of direction of travel and likely end of year one outcome.

2. Summary:

2.1 Good progress has been made in the last quarter with improvements in performance and positive progress towards targets seen in 12 of the 13 stretch targets. A key area of focus for the last quarter of 2007/08 is helping people claiming incapacity benefit into sustained employment.

3. Recommendation:

3.1 To review progress and actions in place to achieve the 13 stretch targets.

**Lead Officer(s) Eve Pelekanos; Head of Policy and Performance
Margaret Gallagher; Performance Manager
Catherine Cobb; Project Manager**

4. Background

4.1 Thirteen stretch targets were negotiated and agreed in Haringey's Local Area Agreement (LAA). They currently sit alongside around 50 mandatory indicators which measure outcomes in areas where we receive funding such as Neighbourhood Renewal Fund (NRF) and the Safer, Stronger Communities Fund (SSCF).

4.2 This report presents Quarter Three progress against the thirteen stretch targets. Targets have been presented under their relevant LAA block and detail both the interim year target as well as the overall three year target. The performance reward grant attached to each element of the targets is also shown.

5. Healthier Communities and Older People

5.1 Smoking cessation; increase in the number of quitters living in N17

Performance in both Quarter 1 and Quarter 2 has exceeded target significantly with 48 quitters against a target of 33 in Quarter 1 and 49 quitters against a target of 34 in Quarter 2. Quarter three figures will be available by the end of February 2008.

It is expected that there will be a higher number of smoking quitters in the last quarter of the year as the various projects progress. The assumption is that there will be 68 smoking quitters in Quarter 3 and an additional 135 in Quarter 4. There is an obvious risk attached to this assumption although the Haringey Teaching Primary Care Trust (HTPCT) are confident that this target will be met. Actions for 2007/08 include the recruitment of a stop smoking advisor and community advisors for the N17 area as well as increasing access to clinics and targeted marketing.

5.2 The percentage of adults participating in at least 30 minutes moderate intensity sport and active recreation (including recreational walking) on 3 or more days a week, as measured by the Active People Survey.

There is no update on the Active People Survey, however, proxy measures show encouraging signs with leisure centre usage on usage up 4.4% on 06/07 and is on target, the number of Active card holders is 8,316, up 9.9% against target of 7,563. The Active Participation Survey is to be conducted annually from October 2008.

5.3 Improve living conditions for vulnerable people ensuring that housing is made energy efficient, decent and safe.

(i) The tonnage of carbon not released into the atmosphere

As at December 2007 the number of homes which received energy efficiency measures was almost double the number achieved in the whole of 2006/07. This is also the case for the number of private sector non-decent homes made decent, 218 in the year to December compared with 109 in 2006/07. The project is progressing well and as the delivery mechanism used for producing results to help meet our targets starts to draw to a close, the contractor will be able to translate the number and type of energy efficiency measures into how the tonnage of carbon across the year has reduced.

Contributing to all areas of this target is the Age Concern handy persons scheme which has carried out 27 home safety audits between August and December 2007 and completed 47 follow up handyperson jobs for these vulnerable older clients in the same period.

(ii) Number of older people and vulnerable adults permanently admitted into residential and nursing care.

The year to date position as at November 2007 shows that we are on track to exceed our 2007/08 targets for both older people and vulnerable adults permanently admitted into residential and nursing care. Annual equivalent figures show 133 against a target of 155 for older people and 19 against a target of 35 for vulnerable adults, with low figures denoting good performance.

(iii) Number of accidental dwelling fires

There have been 190 accidental fires in the year from April to December 07, an annual equivalent figure shows that this is likely to be around 250 for the year 07/08, this is slightly above the target for the year of 230. This performance is worse than

last year and if the current trend continues in the last quarter of 07/08 the target may not be met. The stretch required over the 3 year period of the LAA is 12 fewer fires over three years, reaching 230 fires in 2009/10. There are a number of initiatives employed in Haringey in order to educate the community and drive down the occurrence of fires within dwellings; home fire safety visits, during which fire prevention advice given and smoke detectors (if required) are provided. School officers visit primary schools, educating children in respect of common causes of fire. Crime and Safety awareness days held in secondary schools by multi-agency initiatives and leafleting areas with literature containing fire safety messages following a fire in the vicinity.

6. Children and Young People

6.1 Number of schools achieving 'healthy school' status

Performance has improved significantly with 51 schools (65%) achieving Healthy School status in Quarter 3, up from 21 schools (27%) at the end of Quarter 1 and 28 schools (36%) in Quarter 2. Progress is monitored each term by a Quality Assurance Group and reported on a National database quarterly.

6.2 Percentage of 19 year olds with level 2 qualifications

Latest provisional figures for 05/06 (53.1%) and 06/07 (58.3%) show that the work with 14-19 has continued to produce positive results. The 06/07 provisional results indicate we are on track to meet the 07/08 target of 59%. Data for 07/08 will continue to be collected between January and March and the 07/08 result will be confirmed in the later part of 2008 due to the timeframe for collecting data from the relevant educational establishments.

The new Haringey Sixth Form Centre will offer places for over 600 young people. An increased range of courses from Pre Level 1 to Level 3 are in place through various providers in Haringey and plans are well underway to increase the provision of courses further from September 2007.

6.3 Reducing the proportion of young people aged 16 to 18 not in education, employment or training (NEET)

Connexions are currently the lead partner for dealing with young people not in education, employment and training in Haringey. As from April 2008, responsibility transfers to the Local Authority. Other partners include schools, post 16 providers, especially the sixth form centre, CONEL, work based learning providers and Haringey Adult Learning Service (HALS).

Performance over the last quarter has improved significantly and was 10.8% in October and 10.4% in November 2007. This compares to an average of 13.96% in Quarter 1 and 13.73% in Quarter 2. If we remain at this level we will meet both the year 1 target and the three year target.

However in November we are unable to track 12.4% of young people as to whether they are in education, employment or training and there is a risk that when the status of these young people is known this could increase the NEET figure. It is a condition of the reward grant for this target that this percentage does not exceed 9.9% (average) from November 2009 to the end of January '10.

Overall females remain over-represented in the NEET cohort, accounting for 53% of NEET's compared with 46% of total 16-18 cohort. Tottenham Hale had the highest number of NEET's in November followed by Northumberland Park and St Ann's.

7. Safer and Stronger Communities

7.1 Reduction in personal robbery

Performance improved between Quarter 1 and Quarter 2 from 405 to 268 offences; however the number of offences increased slightly in October and November 07. Despite this performance is on track to exceed the 2007/08 target, a 6.2% reduction or 1,692 offences with the average number of monthly offences currently 113. A number of initiatives in place have contributed to this reduction. There has been a 20% reduction in the number of offences since 06/07, this is one of the ten British Crime Survey categories that is moving in a positive direction.

The Acquisitive Crime Partnership have had several successes in the first part of the financial year these include the publication of a pocket directory of activities for young people, the establishment of a system for sharing information about 'at risk' young people and the completion of a Crime Opportunity Profiling of Streets (COPS) in two long term burglary hotspots.

7.2 Number of incidents of domestic violence which result in sanction detections

The issues with erroneous figures discussed in the last quarterly report have been resolved with GOL as part of the mid year review, we can now focus on the strong performance in this area. There have been 635 sanctioned detections (51.8%) in the year to December which scaled up equates to 847 in a year and would put us on well on track to achieve the agreed stretch. Performance is significantly better than 06/07 which had 652 detections in the whole year equating to a rate of 36.2%.

7.3 Reduction of repeat domestic violence victimisation incidents

Quarter 3 figures show that repeat victimisation incidents show an annual equivalent figure of 216, the target for 2007/08 is 191, and this indicates that the year one target is at risk of not being met. Looking at the year three target of 523 (cumulative) it appears that this is extremely challenging: Key actions which will help mitigate against this include; the police officer at Hearthstone DV advice and support centre contacting all domestic violence repeat victims who have not contacted Hearthstone and inviting them to use the service. In January 2008 a domestic violence perpetrator programme has been set up and the Police held an Athena Day targeting and arresting DV perpetrators in January, 9 people were arrested. Two more Athena days will be held in February and March 2008. It should be noted that progress has been made since 2005/06 with annual equivalent reports reducing from 339 in 05/06 to 216 as at December 2007.

7.4 Reduction in litter and detritus in Noel Park, Northumberland Park and Bruce Grove wards

The in-year data is taken from an in-house survey based on the Encams methodology. In the year to December 07 all of the three wards targeted for this target were inspected, with a total of just under 1200 inspections, the vast majority of which were in Northumberland Park and Noel Park. This is a more robust sample

than that reported on in Quarter 2 and more accurately reflects performance in these wards. We are currently exceeding the 07/08 target of 29% and have significantly improved the 06/07 result of 42% of land below acceptable level of cleanliness.

(i) Increase in the number of parks achieving Green Flag status

We have sustained the current 8 Green Flags and we will be submitting 10 parks for consideration this month for 2008/9. A total of 12 are proposed for submission in 2009/10.

(ii) The number of parks achieving Green Pennant status

Two of our open spaces have maintained Green Pennant status, 3 open spaces are being submitted for consideration this month and we are on track to hit our overall stretch target to achieve 7 green pennants by 2009/10. Sites included in our major renewal and open space capital improvement programmes are: Chestnuts, Markfield, Lordship, Noel Park, Paignton, Belmont, Falkland and Fairfax and Woodside.

(iii) The % of people who report that they are satisfied or fairly satisfied with local parks & green spaces

The baseline for this satisfaction indicator was the Local Government BVPI survey but this is only carried out once every three years. In order to track changes in perception we will monitor satisfaction levels through our quarterly Tracker Survey, Annual Parks User Survey and the Residents Survey against 2006/7 baselines. The Annual KMC Park User Survey results have recently been published and the data shows that residents think we are continually improving and the overall satisfaction score has risen by 0.24 from 6.79 to 7.03 (with 10 being the highest). This is a 10% improvement since 2003. Both Finsbury Park and Priory Park remain the top two most popular parks to visit in the borough - with Finsbury piping Priory for first position this year for the first time. The survey also showed that 79% of those surveyed felt safe or very safe while using parks, compared to 63% surveyed in 2003.

7.5 Recycling – the percentage of household waste arising sent for recycling or composting as measured by BVPI 82a(i) and BVPI 82b(i)

25.4% of waste has been recycled or composted in the year to December exceeding the 25% target for 2007/08. The Mixed Recycling Service, which enables residents to recycle plastic bottles, cardboard, food waste and garden waste, has been extended to 48,000 properties. Additional collection vehicles are on order, which means that by mid-2008 all 73,000 households currently receiving green box collections will be included in this improved service. On-site mixed-material recycling facilities are being introduced for private blocks of flats in parts of the borough during early 2008.

There are proposals to extend the trial Estates Recycling Service to all Homes for Haringey blocks, providing either doorstep or near-entry mixed-material collections and to upgrade all on-street and school recycling sites to mixed-material facilities that can accept plastic bottles and cardboard.

8. Economic Development

8.1 Number of people from the 12 worst wards helped into sustained work

Figures show that since April 2007 there have been 47 job starts which have been sustained; 30 of these were long term job seekers allowance claimants and 17 were lone parents. If this trend continues the indicator is on track to meet the 2007/08 target of 60 people helped into sustained employment.

8.2 Number of people on Incapacity Benefit for more than 6 months helped into sustainable employment – Red Traffic Light

Figures show that since April 2007 there have been no people on incapacity benefit helped into sustained employment. The 2007/08 target for this indicator is 45 all of these will now have to come on track in the last quarter. It is extremely likely that the year 1 target will be missed and this puts the three year target of 180 at significant risk.

Suggested action for improvement:

The TPCT in partnership with Tomorrow's People, an employment provider, has been working, as part of the Haringey Guarantee, to help a significant number of long-term Incapacity Benefit (IB) claimants into work. Engagement with IB claimants has been done through GP surgeries and while the response from both GPs and IB claimants has been encouraging, it has also been a challenge to tackle the significant barriers to employment that many long-term IB claimants face in such a short space of time.

To turn this around, the TPCT have introduced a Condition Management Programme (CMP) into their project, which will provide assistance to IB claimants in terms of being able to manage their health condition once they re-engage with the labour market. Extra outputs have also been commissioned as part of the Haringey Guarantee and the delivery partners all have targets in relation to getting long-term IB claimants into sustained employment by March 2008. Beyond March 2008 new contracts will be issued to providers that will have specific targets around getting long-term IB claimants into work

Through the Haringey Guarantee there are currently two long-term Incapacity Benefit claimants who have found employment and this will hopefully be sustained through to 13 weeks and beyond.

It is also worth noting that a significant number of other London boroughs, many of which are earlier round LAA areas, are facing similar challenges with their IB stretch targets. Officers from the Economic Regeneration team in the Council have attended a number of pan-London borough meetings over the past few months to share knowledge, expertise and experiences on this issue and these lines of communication will continue to be explored.